



Human Resources Association

APRIL 2008

Volume 3, Issue # 10

The mission of the Manchester Area Human Resources Association is to provide high quality programs of interest to human resource professionals, as well as an opportunity to network with other human resource professionals on a variety of topics.



Welcome to the following new members:

Jennifer Neilsen—The Premier Companies

Helen Cormier—Manchester Community Health Center

Paul Clark—Clark & Lavey Benefits Solutions

Karen Davis—HCA Physician Services

MAHRA Board of Directors

- Alison Kivikoski President
John Roller, SPHR President Elect
Diane Denoncourt VP of Programs
James Reidy, ESQ VP Legis Affairs
James Whitmore VP Mem Service
Mike Klyop Secretary
Lisa Descheneau Treasurer

10th Annual Granite State Human Resources Conference May 6, 2008 :: The Expo at the Radisson Manchester



Conference Overview

Today's workforce is more diverse than ever with regards to age, race and gender. As HR professionals, we must be able to foster connections and build bridges that enable our teams to communicate and work together effectively.

Don't Miss...

- New! This year's conference will be held in the Expo Center.
We've brought the ever popular Mac Fulfer back to host the day's activities.
A celebration of 10 years of Granite State HR Conferences.
More exhibit booths featuring services and products for all your HR needs.
On-site bookstore with new titles, and book signings by some of our presenters.
A 50/50 raffle to benefit the SHRM Foundation and the NHRA Scholarship fund.
An area dedicated to government and non-profit service organizations with up to date information of special interest to HR professionals.
Networking, Networking, Networking!

The GSHRC is also pleased to announce that the conference has been approved for 2.75 HRCI credit hours. Two of the workshops received those hard to come by STRATEGIC credits!!!



The two workshops that received the Strategic Credits are HR Leadership— The Bridge from Challenge to Success, and Creating a Code of Ethics. Congratulations on the committee members who worked hard to get our members these Strategic credits!!!

Newsletter Brought



to you by:

Northeast Delta Dental

Concord, New Hampshire's Northeast Delta Dental expertly administers dental benefits to over 670,000 people in Maine, Hampshire, and Vermont and offers programs for companies of all sizes as well as individual plan options.

The Manchester Area Human Resources Association (MAHRA) is an organization consisting of human resources professionals of all levels representing private and public sector employers. MAHRA provides a forum for members to network and exchange ideas as well as providing opportunity for professional development. We also promote a human resource voice in the local community and provide political and legislative advocacy around issues that impact the human resource profession.

MAHRA is a professional nonprofit organization affiliated with the Society for Human Resource Management.



Join Us!

To become a MAHRA member, either complete the online form at www.MAHRA.ORG or download a PDF version of the Membership Application, complete it, and mail it to MAHRA.

Membership is \$60 annually. After completing the online application, please send a check made payable to MAHRA to:

Jim Whitmore
MAHRA
PO Box 4995
Manchester, NH 03108

"Need HR Help NOW?? Get it with LIVE HELP from SHRM"

What is Live Help?

Live Help is an interactive, one-to-one chat feature that connects you directly to an SHRM staff member for quick real-time assistance. It is provided for both customer service inquiries and quick answers to HR questions and is accessible during regular SHRM business hours (Monday through Friday, 8:30 am to 5 pm ET). The link for instructions to use this service can be found at <http://www.shrm.org/help/whatis.asp>.

How does it work?

Click the live help button and answer a few quick questions so SHRM can direct you to the appropriate department. You will then be greeted by a staff person and can submit your question. You will receive a response within seconds and may be able to get an immediate answer during your brief chat. If no one is available at that moment to respond, you will be given the option of sending an email instead.

Can I get a record of the discussion I have?

Yes. At the conclusion of your chat you may choose to provide an email address where a transcript of your session will be sent within seconds.

What if I have a follow-up question?

If it is necessary for you to be in touch with the same staff member you chatted with previously, and that individual is no longer available on chat, your request will be directed to them via email for a separate response. Complex issues are best addressed by phone or email in most cases. If your question takes more than a few lines to type, or you have several questions about an issue, it is probably best to ask it through email or the telephone. Live Help is best suited to one quick question.



The 10th Annual Granite State Human Resources Conference Register this week and save. The GSHRC has made it even easier this year with its new Online Registration!

We've held the line on pricing; so your registration fees are the same as last year. Regular registration is \$200, but if you hurry and register before April 8, 2008, you'll receive the early bird rate of just \$175. All attendees will register via our new online registration system. You may pay by credit card (secure, protected, fast and easy), or by check or purchase order. So, don't delay, reserve your spot for this year's Granite State HR Conference!

To register please visit www.gshrconference.org

Save the Date!!!! Our next regular member meeting is 6/3/08.

Organizational Development through Team Building and Career Management

Presented by Melissa Clickner-Schleuniger, David Maestri-Wire Belt & Diane Thornton-Dartmouth Hitchcock

Date: June 3, 2008—Location: CR Sparks, Bedford—Time: 7:30 AM Registration-10:00

Pre-registration cost is \$20 for members and \$30 for non-members

Registration at the Door is \$30 for members and \$40 for non-members